TELECOMMUNICATIONS ACT 2009 (NO. 20 OF 2009)

TELECOMMUNICATIONS (SUBSCRIBER REGISTRATION DIRECTIVE)

IN exercise of the powers conferred upon the Telecommunications Commission pursuant to section 25(1) of the Telecommunications Act (No. 20 of 2009), the Commission makes these Regulations.

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Subscriber Registration Directive

- **WHEREAS**, it is found important to develop a legal framework that governs the general conditions governing the use of SIM-Cards and all communication services subscribers;
- **UNDERSTANDING** that it is necessary to properly identify the conditions, under which a SIM card or communication services by licensed providers is issued, lost, terminated and suspended, offences for false or misleading information and disclosure of any confidential information:
- **CONVINCED** that it is crucial to develop an independent centralized database with regulatory framework to monitor, administer and manage the Subscriber Registration process;
- **NOW, THEREFORE,** the Commission hereby issues this Subscriber Registration Directive in accordance with section 25 (1) of the Telecommunications Act (No. 20 of 2009) and the Telecommunications (Amendment) Act 2021 (No. 3 of 2021).

Part One Citation and Commencement

Short Title

- **1.** (1) These Orders may be cited as the Telecommunications (Subscriber Registration Directive) Orders 2022.
 - (2) These Orders commence on the date of publication in the Gazette.

Definitions

- **2.** In this Directive, unless the context otherwise requires:
 - "Activate" means to allow a Subscriber to have full access to a Service Provider's network service, including the ability to make and receive calls, to send and receive short message services and other telecommunications services normally provided by a Service Provider.
 - "Authorized Agent," "Dealer" or "Distributor" means a person appointed or contracted by a Service Provider to carry out the registration of Subscribers under this **Directive**.
 - "Caregiver" of a person referred to in section 78F, is as defined in section 78A of the Act.
 - "Commission" means the Telecommunications Commission of Solomon Islands (TCSI), established under the Telecommunications Act 2009 (no. 20 of 2009).
 - "Consent Form" means a form that the Service Provider or its Authorized Agent present to Subscribers with terms and conditions of service, and where the Subscriber knowingly accepts to proceed with the service acquisition process.
 - "Communication Service" means a communication service that a licensed Service Provider or its Authorized Agent offer to Subscribers with terms and conditions of

- service, and where the Subscriber knowingly accepts to proceed with the service acquisition process.
- "Deactivate" means to disable a Subscriber's access to telecommunications services provided by a Service Provider.
- "Guardian" means a person who has the legal right and responsibility of taking care of any person under the age of 18 years.
- "Identification Details" means details given by a Subscriber to a Service Provider or an Authorized Agent, Dealer, or Distributor for the purpose of registration of a SIM-Card as provided for under sections 78E, 78G and 78I of the Act.
- "National Subscriber ID" a unique ID generated by the National Subscriber Registry (NSR) database system.
- "National Subscriber Registry or NSR" is the electronic registry or centralized database system for the purpose of recording accurate user or subscriber information of all registered SIM-Cards in the Solomon Islands.
- "Organization" a legal entity as defined in section 78A of the Act.
- "Parent", of a person referred to in section 78F, is as defined in section 78A of the Act.
- **"Proxy Registration"** means registration on behalf of a Subscriber by a person who legally represents the actual Subscriber.
- "Registration information" means the required Identification Details and accepted Valid ID of a person who wants to purchase or register a SIM-Card by a Service Provider and or an "Authorized Agent", "Dealer" or "Distributor".
- "Service Provider" is a person or entity that is issued a service license either "Individual License" or "Class License" to provide telecommunications services in the Solomon Islands and is registered with the Commission. Any Service Provider who operates mobile or cellular network services, providing cellular connectivity to use SIM-Cards, selling or providing SIM-Cards for telecommunications purposes either through their own products or services or through Authorized Agents, Dealers or Distributors, are responsible for Registration of the Subscriber.
- "Service Provider Database" means a Service Provider's own database of its customers containing Subscriber's registration information.
 - "SIM-Card" means the Subscriber Identity Module (SIM) which is an independent electronically activated device designed for use in conjunction with a telecommunication apparatus to enable the user of the telecommunication apparatus to transmit and receive communications by providing access to telecommunications systems and enabling such telecommunications systems to identify the particular SIM and its installed information, including Derivatives such as iSIM's, eSIM's and Thin SIM's.

- "Subscriber" means any person who receives telecommunications services and pays the corresponding fees for a certain period of time by virtue of an agreement that he or she enters into or accepts the terms set forth by a Service Provider.
- "Subscriber information" means any private or confidential information and records relating to a Subscriber giving accurate identification including his or her full name, address, telephone or mobile number, traffic and billing data, or other personal or SIM-Card. The Subscriber information is Registration information verified, validated by a Service Provider and uploaded successfully into the National Subscriber Registry.
- "Suspend" means to temporarily disable a Subscriber's access to telecommunications services provided by a Service Provider.
- "The Act" meaning The Telecommunications (Amendment) Act 2021 (No. 3 of 2021).
- "Valid ID" an identification document of a person that contains accurate information of a person wanting to register a SIM-Card as stipulated under sections 78E, 78G, 78I and 78J of the Act.

Objective

3. To provide a regulatory framework for the registration of all subscribers of SIM-Cards and all communication services provided by licensed service providers in the Solomon Islands, for the control, administration, and management of the National Subscriber Registry (NSR) managed by the Commission, in the Solomon Islands.

Scope of Application

- **4.** (1) This Directive shall apply to all persons required within the legal age who intend to purchase and use or have purchased and are using a SIM-Card or communication services through a Service Provider and its landline or mobile or cellular network or satellite services in the Solomon Islands.
 - This Directive shall apply to all Service Providers who are required to register new or existing users of one or more SIM-Cards or communication services, either through their services and or through their Authorized Agents, Dealers, and Distributors. A Service Provider may have existing Subscriber records stored in an electronic form, through an existing Service Provider Database System. The Service Providers Authorized Agents, Dealers, and Distributors will upload and or update the subscriber details (as required by the Act and this directive) only to the Service Provider Database.
 - (3) This Directive shall apply to all Service Providers who are required to upload on a continuous basis, new or existing subscriber Registration information as required to a database, the National Subscriber Registry.

Part Two National Subscriber Registry

National Subscriber Registry

- 5. (1) The Commission shall establish, own and maintain an independent, centralized database referred to as the "National Subscriber Registry (NSR)", for the purpose of registering Subscribers' information.
 - (2) The Commission shall:
 - (a) Host or agree on a data hosting entity to host the National Subscriber Registry in a suitable secure location on its premise, or at a location that it deems appropriate;
 - (b) Provide an Application User Interface (UI), Application Programming Interface (API) and Database platform, for the purpose of input, storage and authorized access of Subscriber information;
 - (c) Require that new, updated, or existing Subscriber Registration information is verified and validated by the Service Provider. When Registration information is deemed to be accurate and one or more Valid ID is verified to be authentic; the Service Provider must enter and update the Service Provider Database and make the registration information available to update the NSR.
 - (d) Receive or extract from each Service Provider, the Registration information (subject to Section c) in a secure, standard and compatible format by uploading through the Application Programming Interface (API).
 - (e) Receive Registration information from each Service Provider, on a continuous basis to the National Subscriber Registry and when deemed appropriate;
 - (i) Within 30 days of this Directive, register all NEW Subscribers either through Service Provider and or through their "Authorized Agent," "Dealer" or "Distributor", in the Service Provider Database. Each Subscriber Registration must be verified and validated. Such validated subscriber details must be made available to be uploaded to NSR by the Service Provider within 1 5 working days of it being entered into the Service Providers Database. After the 30-day period, the Service Provider will make available this information to the NSR within 24 hours of registration of a new subscriber.
 - (ii) Within 180 days of this Directive, register all EXISITING Subscribers either through Service Provider and or through their "Authorized Agent," "Dealer" or "Distributor", in the Service Provider Database. Each Subscriber Registration must be verified and validated. Such validated subscriber details must be made available to be uploaded to NSR by the Service Provider within 5 working days of it being entered into the Service Providers Database.

- (f) Securely access the database for inspection to address inquires or to resolve disputes.
- (g) Provide authorized access to the NSR, for use cases that may be deemed necessary by the Commission, for the purposes of enhancement & expansion of digital services to all citizens of Solomon Islands under explicit authorization and approval by the Commission as required by order 6.

Access to the National Subscriber Database

- 6. (1) The Commission shall hold and protect Subscriber information contained in the NSR, as required by the Act, on a strictly confidential basis. No person or entity shall be authorized to access or disclose any Subscriber information in the National Subscriber Registry without the permission of the Commission except by:
 - (a) A written consent of the person or party who has provided the information:
 - (b) A court order;

Part Three Sim Card Registration

SIM-Card Registration Process

- 7. (1) A Service Provider's Authorized Agent, Dealer, or Distributor shall be the only entity permitted to register a Subscriber into the Service Provider Database.
 - (2) Authorized Agents, Dealers, and Distributors shall have written evidence of authorization to register a Subscriber into the Service Provider Database and issue SIM Cards from the Service Provider.
 - (3) A Service Provider shall maintain electronic records of the following:
 - (a) Contact information and consent forms signed for all its authorized employees employed by the entity directly tasked with issuing and or managing SIM Cards:
 - (b) Contact information and consent forms signed by Authorized Agents, Dealers, and Distributors which includes, but not limited to, the following information that shall be submitted to the Service Provider in order to be authorized by the Service Provider to distribute SIM:
 - (i) Business License: Valid registered Business Name or registered trading under a limited Company that is registered with Company Haus; and
 - (ii) Physical location of the business including area within Honiara; or Province; or Village;
 - (iii) Mobile number and e-mail address;

- (iv) Valid Identification ID card of the main contact person.
- (c) Continually updated list of all SIM-Cards sold to its agents and partners for redistribution.
- (4) A Service Provider shall, on a monthly basis, submit to the Commission a verified list of authorized sales of SIM Cards.
- (5) A Service Provider shall:
 - (a) Provide the Commission access to its Database for the purposes of extracting or uploading the subscriber details from the Service Provider's database to the National Subscriber Registry.
 - (b) Establish and maintain a database of all registered Subscribers' information digitally in a Service Provider Database.
- (c) Inform its Authorized Agents, Dealers, and Distributors that information recorded in the Service Provider Database is confidential as required under section 78M of the Act. The Service Provider and its agents are strictly required to comply with the requirement.

No Sale of SIM-Card

- **8.** A service provider or agent must not sell a SIM-Card to a person except: provide the details e.g.:
- (a) to a person who is 18 years of age who provides his or her personal details with valid ID.

Information and Documents Required to Register a Subscriber for a SIM Card

- **9.** (1) A person must provide the following information to a Service Provider or Agent for registering in an electronic register:
 - (a) Proof of Age (date of birth) and:
 - (i) Person's Full Name
 - (ii) Address
 - (b) According to age requirements, a valid ID in accordance with the Act, pursuant to sections 78E, 78G, 78I and 78J.
 - (2) The three categories of persons purchasing a new SIM-Card or registering an existing one are as follow:
 - (a) Sale of SIM-Card to person aged 18 years or older: Such a person my present to a service provider or agent, a valid ID under sections 78E of the Act, to be able to purchase a SIM-Card.
 - (b) Sale of SIM-Card to person aged 15 years to 18 years: Such a person may present to a service provider or agent, a valid ID under section 78G of the Act, to be able to purchase a SIM-card.

- (c) **Sale of SIM-Card to an Organization:** Organizations may present to a service provider or agent, valid ID under section 78I of the Act, in order to purchase a SIM-card.
- (d) In case of a valid ID by a letter presented to purchase a new SIM Card or to register and existing SIM Card as stated under Order 9 (2) (a), (b), and (c) of this directive, the letter must follow the requirements of section 78J of the Act.
- (3) The Service Provider or agent examines the valid ID and is satisfied that the ID proves the person's identity and age; and
- (4) The Service Provider or Authorized Agents, Dealers, and Distributors enters the following Registration information of all categories of subscribers in the Service Providers Database:
 - (a) The name and address of the person;
 - (b) The type of valid ID the person presents to the Service Provider or Authorized Agents, Dealers, and Distributors and the additional following information (as appropriate):
 - (i) the identification number of the valid ID and the date of expiry of the ID:
 - (ii) for a statutory declaration, the name of the Commissioner for Oaths who made the declaration and the date the declaration was made;
 - (iii) for a letter, the name and status of the person the letter is from and the date the letter is signed;
 - (c) The number of the SIM-Card.
- (5) If registering for an Organization, enter the registration information into the Service Provider Database, as per the conditions set forth in sections 78H, 78I and 78J (if applicable).
- (6) The Service Provider or Authorized Agents, Dealers, and Distributors must only issue the SIM-Card to a Subscriber whose name and address and other statutory details the Service Provider or Authorized Agents, Dealers, and Distributors, enters in the Service Providers Database.
- (7) All information provided under this Directive that include changes in Subscriber information shall be communicated by the Service Provider within seven (7) working days of the change taking place, to the NSR.
- (8) Anyone who knowingly provides false information to a Service Provider or an Authorized Agent, Dealer, or Distributor during the registration process will be in breach of this Directive.

Verification Requirements by Service Provider, Authorized Agents, Dealers, and Distributors

- **10.** (1) A Service Provider or an Authorized Agent, Dealer, or Distributor shall require the following document to verify the registration details of a Subscriber for the following categories:
 - a) Citizens of Solomon Islands:
 Valid ID or documents as required under sections 78E, 78G and 78I and 78J (if applicable) of the Act. .
 - b) Non-Citizens of Solomon Islands (Diplomatic):
 - 1. A valid passport; and,
 - 2. A valid diplomatic status.
 - c). Non-Citizens of Solomon Islands (Non Diplomatic):
 - 1. A valid passport; and,
 - 2. A valid Visa.
 - d). Any foreign citizen residing in Solomon Islands who is between 15-18 years will provide a consent letter from one or both of his or her parents, signed and dated not more than 3 months when presented.
 - e) Temporary Visitor/Tourist who is a Non-Citizen of the Solomon Islands:
 - 1. A valid passport; and,
 - 2. A local address (including and where applicable, a commercial establishment providing accommodation), and contact phone number where the visitor can be reached during the visit.
 - 3. A temporary visitor who is a non-citizen of Solomon Islands and is between 15 18 years will provide a consent letter from one or both parents, signed and dated not more than 3 months when presented.
 - f) Organizations:
 - 1. A letter that includes the name, address and telephone number of the entity and duly signed with a corporate stamp or common seal by organization's authorized person; and:
 - (a) Organizations authorized person's name, position, work address and telephone number.
 - (b) Authorized person's Valid ID as required under sections 78E, 78G, 78I and 78J (if applicable) of the Act.

Registering and Updating Subscriber's Information

- **11.** (1) Service Providers and Authorized Agents, Dealers, and Distributors shall:
 - (a) Register a person as a Subscriber using a common form that has been approved by the Commission, into the Service Providers Database;
 - (b) Take a photograph of the person being registered for the SIM card including digital / photo / copies of the original ID document(s) and upload to the Service Provider's Database;

- (c) Enter the registration details provided by a person into the Service Provider's Database, and maintain the signed physical forms for record keeping;
- (d) Require a person to appear before the Service Provider or its Agent in person;

(2) Service Providers shall:

- (a) Update the information obtained and follow Verification Requirements by the Service Provider, and its Authorized Agents, Dealers, and Distributors, of this Directive in its Service Provider's Database;
- (b) Maintain the registration details obtained in an electronic medium in a secure and confidential manner; and
- (c) Include such Subscriber registration details for updates into the National Subscriber Registry.

Proxy Registration

12. There shall be no Proxy Registration of any SIM Card to any individual.

Providing Access to the Commission

- 13. (1) A Service Provider shall grant the Commission access to its system, premises, facilities, files, records, and other data to enable the Commission to undertake regulatory audit and ensure the effective compliance of this regulation at any given time.
 - (2) The Commission shall undertake regulatory audits to ensure the effective compliance of this regulation at any given time.
 - a) A Service Provider shall, on a monthly basis, submit to the Commission the following:
 - (i.) Authorized summary list according to SIM-Card Registration Process, for the purpose of cross-referencing SIM-Cards sold by Service Providers and their Authorized Agents, Dealers, and Distributors, with registered Subscribers in the Service Provider Database against the Subscriber information in the National Subscriber Registry.
 - (b) For discrepancies in the records of SIM-Cards sold and registered in the Service Provider Database against the National Subscriber Registry, the Commission may request in writing to the Service Provider to make a regulatory audit of records in the Service Provider Database or request a Service Provider to produce an audit report of its SIM-Cards sold and registered with its Authorized Agents, Dealers, and Distributors.
 - (c) For legal proceedings and a court order arising out of this Directive, the Commission may request a full audit report from the Service Provider and its Authorized Agents, Dealers, and Distributors at any given time for this purpose.

Suspension of Unregistered SIM Card and Notification

14. A Service Provider shall:

- (a) Notify all its unregistered SIM Card users of its intentions to suspend the Telecommunications Services if the unregistered Subscriber does not comply with the provisions of this Directive within one hundred & eighty (180) working days of the coming into force of this Directive.
- (b) Use the appropriate methods (SMS, radio broadcast, official notices, newspaper announcements etc.) to notify unregistered SIM card users and request compliance by:
- (c) Suspend the SIM-Card of an unregistered SIM-Card subscriber, if the unregistered SIM-Card user fails to comply with this Directive following notifications provided under Order 14 (a) and (b) of this Directive.
- (d) A Service Provider shall reactivate a suspended SIM Card, where the Subscriber is found to have complied with these Directives.

Part Four Sale of SIM Cards By Authorized Agents, Dealers, And Distributors

- 15. Use of an Authorized Agent, Dealer, and Distributor
 - (1) A Service Provider may use an Authorized Agent, Dealer, or Distributor to sell and distribute SIM Cards or a built-in SIM Card mobile telephone or SIM-enabled mobile communication equipment or device.
 - (a) An Authorized Agent, Dealer, or Distributor_who sells and distributes a detachable SIM card or built-in SIM Card mobile telephone or SIM-enabled mobile communication equipment or device shall have written evidence of authorization from the respective Service Provider.
 - (b) A Service Provider shall inspect its Authorized Agent, Dealers, and Distributors on a monthly basis to ensure compliance with Subscriber registration requirements of this Directive.
 - (2) Requirements for Authorized Agents, Dealers, and Distributors: Every Service Provider shall ensure that an Authorized Agent, Dealer, and Distributor shall provide the required information as listed in SIM-Card Registration Process of this Directive.
 - (3) Submission of Quarterly Reports: Every Service Provider shall, on a quarterly basis, submit to the Commission a verified list of its Authorized Agents, Dealers, and Distributors.

Part Five Activation, Deactivation and Replacement of Sim

16. (1) Activation of SIM Cards

- (a) A Service Provider shall not activate a SIM Card, built-in SIM Card mobile telephone or SIM-enabled mobile communication equipment or device on its electronic communication system unless the Service Provider has registered the Subscriber's details pursuant to this Directive.
- (b) The details of a registered SIM Card, built-in SIM Card mobile telephone or SIM-enabled mobile communication equipment or device shall be kept active in the Service Provider's database as stipulated in this Directive.
- (c) Any activated SIM Card, built-in SIM Card mobile telephone or SIMenabled mobile communication equipment or device that is not registered

as stipulated in this Directive shall be considered unregistered and shall be deactivated.

(2) Deactivation of SIM Cards

- (a) A Service Provider shall deactivate a Subscriber's SIM Card where:
 - (i.) Service to the Subscriber has been suspended for a period of three (3) months;
 - (ii.) Upon request by the Subscriber;
 - (iii.) Upon request of a Power of Attorney of the subscriber
 - (iv.) All efforts to collect outstanding balances have not been successful;
 - (v.) The Service Provider or the Commission establishes that the Subscriber has provided false information when registering the SIM Card:
 - (vi.) The Service Provider or the Commission establishes that a breach has occurred as specified in this Directive or the Act;
- (b) The Service Provider establishes that the Subscriber has not used the SIM Card for six (6) months unless the Subscriber has notified the Service Provider that such SIM Card will remain idle for more than ninety (90) calendar days consecutively but not exceeding a period of twelve (12) months from the date of notification; or.
- (c) A family member or Authorized Agent of the Subscriber presents a death certificate of the Subscriber.
- (d) Where a SIM Card has been deactivated or cancelled, the Mobile Station International Subscriber Directory Number (MSISDN) shall not be reallocated by the Service Provider, to a new subscriber, for a period of at least 12 (twelve) months from the date of deactivation.
- (d) Notwithstanding Orders of this Directive, where an authorized government representative informs the Commission that a Subscriber has provided false information for registration of a SIM Card, after verification by the Commission, the Commission shall notify the Service Provider of the complaint and the intended deactivation of the Subscriber's SIM Card.
- (e) Where information under Sub-Articles 16 (2) of this Order has been provided to the Commission, a Service Provider shall give the Subscriber against whom such information has been reported, an opportunity to be heard before deactivating the SIM Card, built-in SIM Card mobile telephone or SIM-enabled mobile communication equipment or device;
- (f) Where a SIM Card, built-in SIM Card mobile telephone or SIM-enabled mobile communication equipment or device has been deactivated, the Service Provider shall retain the records of the relevant Subscriber for twelve (12) months;
- (g) A Subscriber whose SIM Card, built-in SIM Card telephone or SIMenabled mobile communication equipment or device has been deactivated may resubmit a new request for registration of the same number, subject to availability.
- (3) Replacement of a Lost, Stolen, or Damaged SIM Card

- (a) If a person loses the person's SIM-card (including if the person loses his or her mobile), the person must take action as required by section 78K of the Act.
- (b) A Service Provider shall replace a lost, stolen, or damaged SIM Card upon verification of the original registration and ownership of the SIM Card.
- (4) Requirement to Submit Quarterly Reports on Deactivated Accounts:
 A Service Provider shall submit quarterly reports to the Commission of the record of deactivated and suspended Subscribers and shall update the Service Provider's Database accordingly.

Part Six Security and Confidentiality of Subscribers' Registration Details

17. All Service Providers must follow the Security and Confidentiality of Subscriber Information as prescribed under section 78M of the Act.

All Service Providers shall:

- (1) Take all reasonable steps to ensure the security and confidentiality of its Subscribers' registration details;
- (2) Notify the Commission of the steps taken and processes introduced to ensure the security and confidentiality of its Subscribers' registration details within thirty (30) days after this Directive comes into force;
- (3) Verify the accuracy and authenticity of information related to a Subscriber's details contained in its Service Provider's Database as required by the Act, this Directive, and the Commission, from time to time;
- (4) Update the Commission, on a monthly basis, of any Subscriber changes to the Service Provider's Database;
- (5) Notify the Commission of any data breach that compromises Subscriber information within seven (7) working day from the discovery of the breach; and,
- (6) Notify the affected Subscribers of any data breach including instructions on how to manage the compromise.

Part Seven Compliance and Enforcement

18. (1) Compliance

All Service Providers shall comply with the provisions of this Directive pursuant to the Telecommunication (Amendment) Act 2021 and subject to Part 18 of the Telecommunications Act (No. 20 of 2009).

(2) Enforcement

- (a) Any breach, violation, or failure to comply with the provisions of this Directive by Service Providers shall be liable imposed pursuant to sections 78L and 78M of the Telecommunications (Amendment) Act 2021, and subject to Part 18 and Part 19 of the Telecommunications Act (No. 20 of 2009).
- (b) Without prejudice to any Orders of this Directive, the Commission's remedies and sanctions shall be guided by the Telecommunications Act (No. 20 of 2009) Part 18 and Part 19 and the Telecommunications (Amendment) Act 2021 (No.3 of 2021)) sections 78L and 78M, that determine the types of infractions that would result in license revocation,

suspension, and other administrative measures and stipulate the penalties and the amount of fines to be paid.

Part Eight Miscellaneous

19. (1) Breach Under This Directive

It is a breach to this Directive for failing to comply with its provisions.

(2) Penalties

Failure to comply with the provisions of this Directive shall result in a breach of this Directive, if Service Provider and or its Authorized Agent," "Dealer" or "Distributor:

- (a) Fail to capture, register, deregister or record the verified details of a Subscriber to the Service Provider's Database as required by this Directive;
- (b) Activate any SIM Card without capturing, registering, and updating the Service Provider's Database;
- (c) Refuse service to a Subscriber notwithstanding the fact that a Subscriber fulfils all the requirements as listed in this Directive;
- (d) Fail to protect the privacy of the Subscriber as required by this Directive; and.
- (e) Are found to be in breach of any part of this Directive
- (f) In such instances, as outlined in Order 19(2) subsections (a) to (e), a Service Provider will be subject to penalties as prescribed under sections 78L and 78M of the Act and Parts 18 and 19 of the Telecommunications Act (No. 20 of 2009).

Amendment

20. The directive may be amended by the Commission in accordance with the Act from time to time.

Effective Date

This Directive shall come into	o force on,	2022.
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DONE AT HONIARA ON _____DAY OF _____2022

CALVIN ZIRU COMMISIONER TELECOMMUNICATIONS COMMISSION SOLOMON ISLANDS