



CENTRAL BANK of SOLOMON ISLANDS

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CBSI and Rural Inclusion Host First National Digital Financial Literacy Content Hub Stakeholder Workshop

The Central Bank of Solomon Islands (CBSI), in partnership with Rural Inclusion, hosted the first-ever National Digital Financial Literacy Content Hub Stakeholder Workshop at the Heritage Park Hotel on 28 May 2026.

The workshop brought together key stakeholders involved in the delivery of digital financial services across Solomon Islands, including representatives from financial institutions, mobile network operators, government agencies, development partners, and other sector stakeholders.

The initiative aimed to gather valuable feedback from participants on the challenges faced in rolling out digital financial products and services, how customers are responding to and embracing these services, and what improvements can be made to strengthen digital financial literacy and inclusion nationwide.

Speaking during the workshop, CBSI Financial Systems and Development and Payments Chief Manager, Danial Haridi, acknowledged the importance of partnerships and stakeholder engagement in advancing digital financial inclusion and ensuring that financial education initiatives remain relevant to the evolving needs of consumers and the financial sector.

“For the Central Bank, digital financial literacy is one of the critical pillars under the National Financial Inclusion Strategy 2021–2025, particularly within the thematic areas of financial empowerment and consumer protection,” Mr. Haridi said.

“The development of a National Digital Financial Literacy Content Hub is both timely and important. As the financial system becomes more digitised, there is a growing need for trusted, validated, and consistent digital financial literacy content that can support consumer awareness, responsible usage of digital financial services, and broader financial sector stability and inclusion objectives.”

Rural Inclusion Representative, Jack Farren, echoed these sentiments, highlighting the importance of collaborative approaches in developing practical and accessible financial education resources that meet the needs of communities across Solomon Islands.

"Today's workshop demonstrated exactly why co-design matters. The breadth of experience and commitment of the stakeholders gives us real confidence that the content we develop

together will be relevant, trusted, and widely used. Rural Inclusion Labs is proud to be working alongside CBSI to build something that will serve communities for years to come."

Discussions during the workshop focused on identifying practical ways to improve customer understanding and usage of digital financial services, particularly in rural and underserved communities. Participants also shared experiences on barriers affecting adoption, including connectivity challenges, limited awareness, trust and confidence in digital platforms, and the need for more localised and accessible financial education content.

The workshop further explored opportunities for collaboration among stakeholders to develop relevant, consistent, and user-friendly digital financial literacy materials through the proposed National Digital Financial Literacy Content Hub. The platform is expected to support coordinated public awareness and education efforts aimed at empowering Solomon Islanders to safely and confidently use digital financial services.

The workshop forms part of ongoing efforts under the national financial inclusion agenda to strengthen financial literacy, promote the responsible use of digital financial services, and improve access to safe, affordable, and inclusive financial solutions for all Solomon Islanders.

This project is supported by CBSI and jointly delivered by the United Nations Development Programme (UNDP).

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